



Product Description

S2S IP Connect

If your business requires uninterrupted access to its corporate data and a smarter, more flexible means for linking to disparate offices and users, then CITEC S2S (Site to Site) IP Connect is your solution. S2S IP Connect is CITEC's managed Wide Area Networking (WAN) solution. S2S IP Connect is a proven network connectivity solution for businesses to connect between metropolitan, regional and rural offices anywhere locally, nationally and internationally.

CITEC S2S IP Connect delivers secure and cost-effective data, video and voice solutions over a highly reliable and robust national Internet Protocol (IP) Services Backbone. With points of presence around Australia, CITEC S2S IP Connect is designed to offer very high system availability – perfect for connection to Intranets, Extranets, Internet, e-commerce, Remote Data Storage, Disaster Recovery (DR), Application Service Provision (ASP), IP Telephony and Voice over IP (VoIP).

CITEC S2S IP Connect is a cost effective alternative to traditional enterprise network connectivity services, making it ideal for customers with the need for multi-site 'many to many' or in some instances 'single to many' connectivity for enterprise applications that are susceptible to traffic beyond the usual peak limits.

CITEC S2S IP Connect comes with an iron-clad service guarantee not matched in the market. CITEC guarantees a minimum of 99.9% availability of its Corporate Services Network (CSN)[™] backbone network.

Unlike any other carriage service in Australia, CITEC provides rebates for service failures that exceed guaranteed availability performance levels.

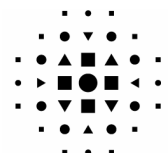
A managed CITEC S2S IP Connect solution includes:

- Permanent or On-Demand Access (per connecting site – minimum two sites)
- Committed Switching Rate (CSR) – subscribed CSN bandwidth
- Class of Service (CoS) – four levels of CoS to prioritise data traffic
- Customer Premise Equipment (ie. router)
- Optional on-demand backup access (eg. on-demand ISDN)

CITEC is the second largest Australian owned information and communications technology (ICT) outsourcing provider. CITEC has specialised in delivering integrated and proven solutions to business and government for over 30 years.

We combine leading edge technologies, established techniques, innovative concepts and individual expertise to achieve seamless, practical business solutions.

Supporting clients' information and communications technology business requirements to produce a realistic and focused outcome is central to our business philosophy. Our product offerings include infrastructure and network management, business applications hosting, financial and HR management services and e-business solutions.



CITEC

S2S IP Connect features

- Guaranteed availability (99.9%), measured monthly, rebates for non-performance
- Delivery of voice, video and data
- High level of data security
- Fault tolerant, robust and redundant national architecture
- Real time, web-based performance and network availability reporting
- 24x7 Service Centre offering a comprehensive suite of support tools and services
- Integrated Solutions for end to end managed services
- Tailored bandwidth designed to meet application requirements

Business benefits

- Ongoing network management with a focus on performance and maintenance of your network, freeing up your resources to focus on core business
- Maximise the speed and value of your return on investment in technology through high network availability and reliability
- Scalability and flexibility enables an innovative solution to be delivered that meets your unique networking requirements
- Additional capacity at no extra cost for when data flow bursts beyond usual requirements
- CITEC provides a single source of accountability for your entire WAN solution
- CITEC skills and expertise in infrastructure and application management

Why choose CITEC?

- Control your organisation's capital outlays, operating costs and overheads by utilising our staff, skills and expertise
- Focus on your core business by outsourcing to an industry expert
- Benefit from CITEC's 30 years of experience in delivering technology enabled business solutions
- Take advantage of CITEC's partnerships with leading vendors
- Minimise your risk through our proven track record in managing technical and physical data security
- Protect your information assets in our fully monitored data centres located in Brisbane and Sydney

To find out more about how CITEC CCNet can benefit your organisation, please contact one of our consultants on 1300 366 262 or via e-mail at info@citec.com.au

CITEC offers one of the broadest ranges of information and communications technology (ICT) services in Australia encompassing corporate services such as financial and human resource management support, solutions architecture applications hosting, e-Business and disaster recovery. Our product offerings include:

- Access for Aurion
- Access for SAP
- Access for Disbursements
- Access for Finance One
- Access for my Applications
- Information Brokerage (CITEC CONFIRM)
- Merchant Services
- Voice Services
- e-Finance
- e-Integration
- Enterprise Hosting
- Internet Connectivity
- Managed Desktop
- Network Connectivity
- Network Management
- Security Management
- Server Management
- Storage Management

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